



House rules for the Red Dot Design Museum

A visit to the Red Dot Design Museum is a unique trip for visitors that offers far more than a purely visual experience: Unlike art, product design looks not only at the special aspects of design but also at the quality of use. This is why visitors are allowed to touch or open many of the exhibits. Visitors are also permitted to sit on the chairs and soft furniture. Naturally, it is not permitted to treat the exhibits roughly or to damage them. Deliberate damage will be prosecuted.

The museum is fitted with CCTV cameras. The aim is to prevent vandalism and theft. CCTV footage will initially be saved and subsequently deleted after a period of 7 days. Further information on data protection (in particular concerning your rights), on the storage duration as well as contact details for our data protection officer can be found online at www.red-dot-design-museum.org/video

We ask that you comply with the following rules of conduct and familiarise any minors and others in your care with these rules:

1. Although you are allowed to try out many of the exhibits, we ask that you always do so with the necessary care to avoid any damage to the products.
2. The layout of the Red Dot Design Museum lends itself to embarking on a voyage of discovery. Nevertheless, the museum is not an indoor play area or a place to play hide-and-seek. Please behave in a manner that is befitting of the museum and in particular does not disrupt other visitors.
3. Because of its open-plan architecture, the building can get very loud. Please speak and move through the building as quietly as possible. We ask that you limit use of your mobile phone to the reception area.
4. Before entering the exhibition areas, please store all of your bags and backpacks in the lockers provided.
5. Cameras may be used in the museum, provided they are not mounted on tripods. All photography must be for personal use only. Photography for non-personal use must be approved. You can get permission for photography for non-personal use from reception.
6. We would like to remind visitors using stools to remember to always keep exit routes clear.
7. Because of its boiler structure, part of the 4th floor is not wheelchair-accessible.
8. Please do not take any food or drinks into the exhibition rooms.



reddot design museum

Guided tours and museum visits outside regular opening hours by special arrangement only.

If you would like to visit the museum outside regular opening hours (Tue-Sun 11am-6pm), please contact us in advance by phone (0201-30104-60) or email (museum@red-dot.de). Please note: For guided tours and museum visits that take place before 11 a.m. or after 6 p.m., a special fee of 180 euros per hour or part thereof will be charged for the use of the house outside opening hours (for guided tours in addition to the guide's fee). For guided tours and museum visits that are to take place on Mondays outside the NRW holidays, a special opening fee of 300 euros will be charged (before 11 a.m. and after 6 p.m., the fee of 180 euros/hour will be charged in addition). No value added tax is charged.

If you need assistance, please come to reception. We wish you a pleasant, interesting and educational visit to the Red Dot Design Museum.

Essen, 31 July 2023

Vito Oražem
Managing Director